

The Local Area Teams are part of a group of services called the Children's Front Door. You can contact the services within the Children's Front Door by emailing the appropriate service, or calling **01904 551900**.

The Children's Front Door is made up of 3 services:

Local Area Team Information Service

Provides information about what services are available to support children, young people and families, and provides information drop in sessions at 30 Clarence Street.

fis@york.gov.uk

Local Area Team Early Help

Provides advice about how you can access support services and how agencies can work together to support you.

lat@york.gov.uk

The Referral and Assessment Service

You can contact a duty social worker if you or another child or young person is at risk of, or is, being harmed or abused. This service is available 8.30am-5pm. If you need to speak to a duty social worker out of hours, contact the Emergency Duty Team on **01609 780780**.

childrensfrontdoor@york.gov.uk



To access or find out more about services for young people, contact 30 Clarence Street or pop along to one of the drop ins.

Phone: 01904 555400

Email: fis@york.gov.uk

Text: 07624802244

Young People's Services,
30 Clarence Street, York, YO31 7EW

Drop ins:

Mondays: 12:30pm – 4:30pm

Tuesdays: 12:30pm – 4:30pm

Fridays: 11:00am – 3:00pm

www.yor-ok.org.uk/30clarencest

Have you been in touch with us lately or do you have any suggestions for how we can improve our Young People's Service? If so, we'd love to hear from you! Let us have your feedback at www.yor-ok.org.uk/feedback



Young people's services

The Local Area Teams can provide a range of services to young people.

- Information, support and advice
- Learning and Work Advice
- Counselling



Information, support and advice

There may be times when you feel like you need advice or support about any aspect of life, or would like to know about services that can help you. You can contact our team at 30 Clarence Street on 01904 555400, fis@york.gov.uk, text 07624802244 or come along to one of the drop in sessions.

Drop in sessions are available at 30 Clarence Street on:

- Mondays and Tuesdays, 12:30pm-4:30pm
- Fridays, 11am-3pm

At the drop in sessions, we can provide information and can signpost you to services in the city that may be able to help you. There will also be a Learning and Work Advisor available to provide impartial information, advice and guidance about education, employment and training. You can also contact us to book an appointment in advance.



Counselling service

While it can be helpful to talk to other people in your life about how you feel, it can sometimes feel easier to talk to somebody else. Counselling is when you confidentially talk to a trained person about something that is on your mind or is a problem to you. A counsellor will listen to what you say - they will try and understand and help you to help yourself.

Counselling can help with lots of different things. You may have problems at home or with friends; you may be feeling depressed, anxious or confused, or thinking about hurting yourself. If something is important to you or is making you unhappy, then it is a good reason to come to counselling.

If you're not sure whether counselling is right for you, please feel free to talk it through with somebody at 30 Clarence Street.

Free to any young person aged 16-25 who lives in York

Learning and work advice

You can access support from a Learning and Work Adviser if you are aged 16-18 and:

- Not in employment, education or training (NEET), or leaving the provision you are in
- In the care of the Local Authority
- In alternative education provision
- In the youth justice system.

Learning and Work Advisors can help you with:

- Practical support with looking for and applying for college courses, apprenticeships, training or full time work.
- Writing or developing your CV
- Writing a cover letter to an employer
- Building your confidence ready for the world of work or further education
- Preparing for interviews
- Searching for voluntary opportunities.

